

Making a Difference to Services for Adults in Surrey

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Our Vision

“Work collaboratively with partners ensuring people have choice and control, in order to maximise their wellbeing, retain their independence, continue to live in their local community and remain safe”



How we're organised



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Sonya Sellar
Area Director
Mid Surrey



Jo Poynter
Area Director
East Surrey



Shelley Head
Area Director
NW Surrey



Dave Sargeant
Strategic Director
Adult Social Care



Toni Carney
Head of
Resources
& Caldicott
Guardian



Vernon Nosal
Interim Head of
Quality Assurance
& Strategic
Safeguarding



Liz Uliasz
Area Director
Guildford &
Waverley



Jean Boddy
Area Director
Surrey Heath
& Farnham



Andy Butler
Principal Social
Worker



Philippa Alisiroglu
Interim Assistant
Director
Service Delivery



Kathryn Pyper
Senior Programme
Manager



Our strategy

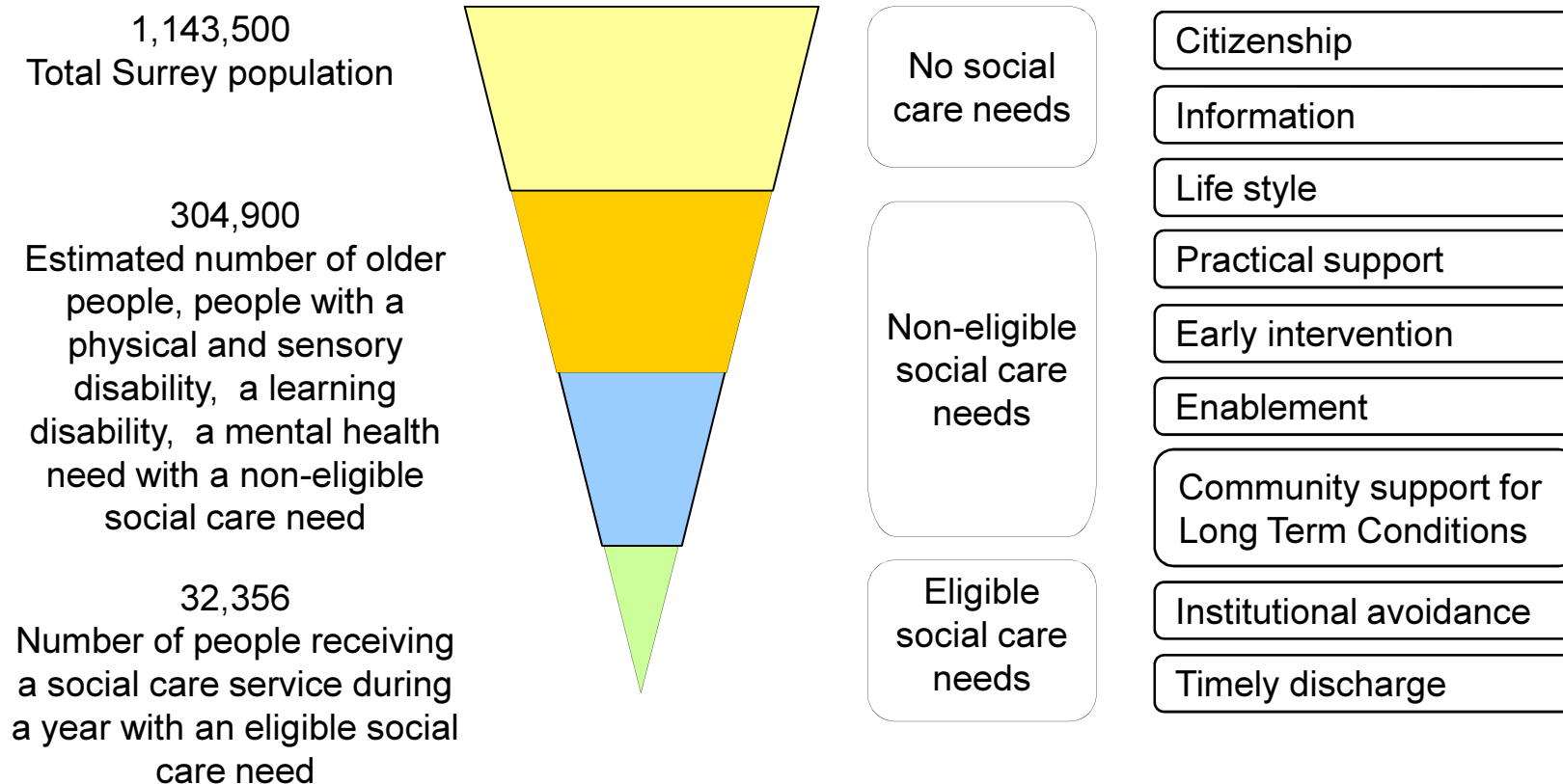
1. Protect people from harm and ensure care and support services are high quality and safe
2. Connect individuals with family, friends and community support networks so they can live independently and prevent or postpone the need for funded care and support services
3. Work with health and other partners to deliver local integrated community-based health and social services
4. Implement the Care Act and prepare for funding reform in April 2016
5. Delivery efficiency savings of £37.34m as part of the Council's Medium Term Financial Plan



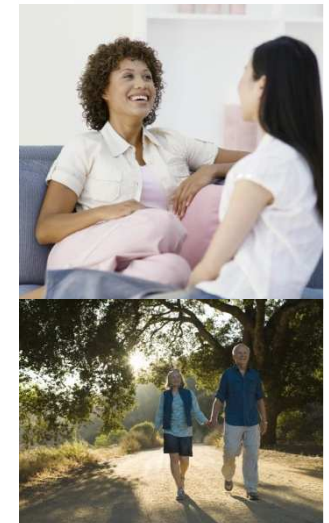
Context

... empowering residents of Surrey to shape their own lives and the services they receive ...

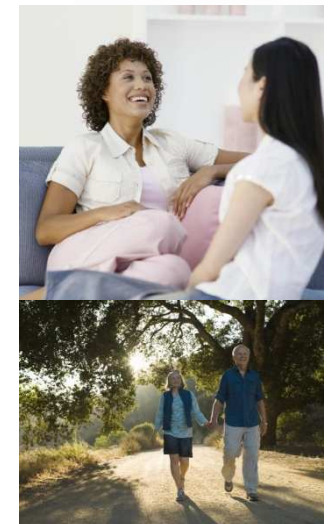
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(sources: 2013 ONS mid year estimates and 2013/14 RAP)



Continual Improvement Programme



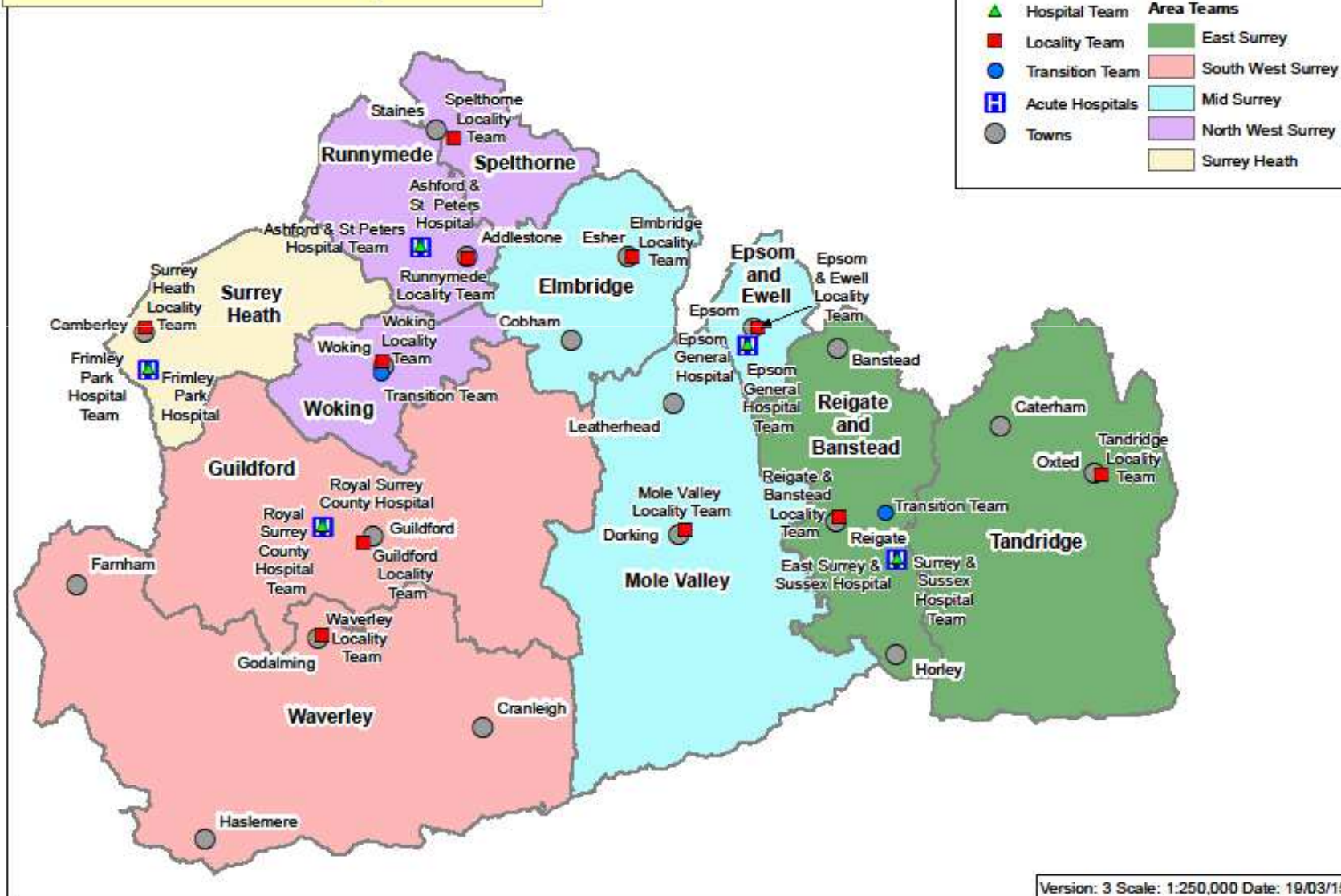
Our Operational Teams

- Advice and information, assessment and services for people from the age of 18 with physical and/or sensory disabilities; frail older people, including those with dementia or mental health concerns; and people with a learning disability
- 'In Touch' professional support service
- Duty response and safeguarding and assessment service for residents at risk of, or subject to, abuse
- Provide a reablement service, commission home care, day care, nursing and/ or residential care and supported living options
- Teams in the 5 acute hospitals providing 7 day a week service
- Specialist teams eg Emergency Duty Team, Deprivation of Liberty, Continuing Healthcare, Financial Assessments and Benefits [FAB] and Deputyship Team
- Transitions a specialist countywide service providing assessment, support planning, safeguarding and review of social care needs for individuals with a learning , physical or sensory disability, ranging from the ages of 14-25



Adult Social Care - Operations

Adult Social Care - Operations



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Version: 3 Scale: 1:250,000 Date: 19/03/15



Commissioning

- ASC commissioning re-aligned and co-located in six Clinical Commissioning Group (CCG) areas
- Local Joint Commissioning Groups in each of the six CCG areas – part of the Better Care Fund
- Establishing a Commissioning Support Unit (CSU) – financial support to contracts, projects, income and grants
- Developing relationships with local and strategic providers
- Managing the market to grow services to meet future demand

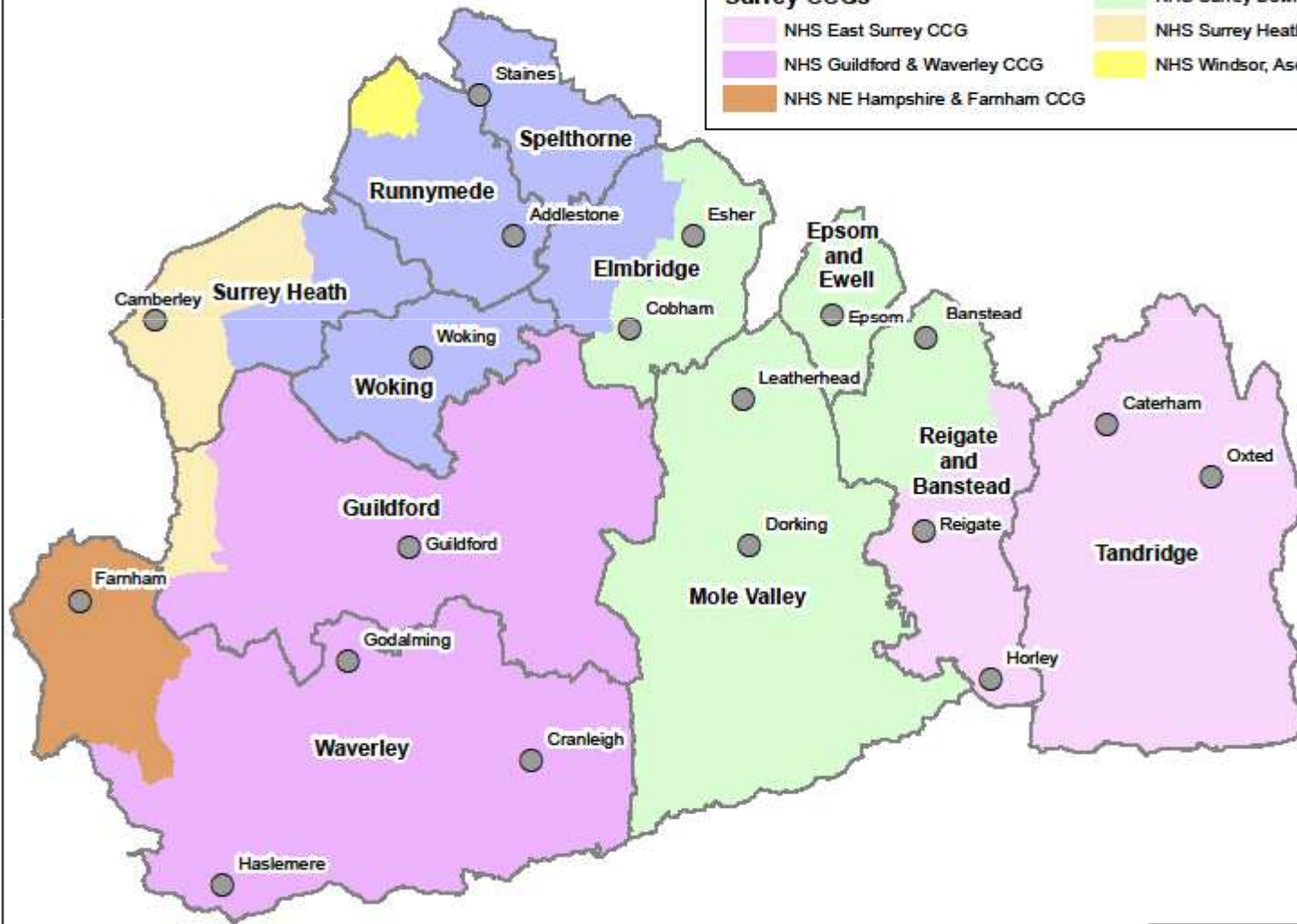


Adult Social Care - Commissioning

Adult Social Care - Commissioning

Legend

- Towns
- Surrey CCGs**
- NHS East Surrey CCG
- NHS Guildford & Waverley CCG
- NHS NE Hampshire & Farnham CCG
- NHS North West Surrey CCG
- NHS Surrey Downs CCG
- NHS Surrey Heath CCG
- NHS Windsor, Ascot & Maidenhead CCG



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Enterprise, Business & Assurance

Toni Carney - Head of Resources & Caldicott Guardian

Policy framework; leadership as Caldicott Guardian and for information governance; commissioning and business support services; IT solutions which are fit for the purpose; deputyship function, financial assessments and benefits (FAB)

Vernon Nosal - Head of Quality Assurance and Strategic Safeguarding

Quality assurance framework to monitor the quality of provision; leadership for safeguarding to protect people from harm and ensure services are high quality and safe; customer relations to handle complaints and compliments in a timely and efficient manner

Kathryn Pyper - Senior Programme Manager

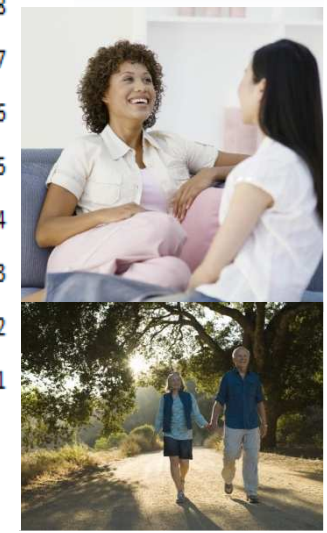
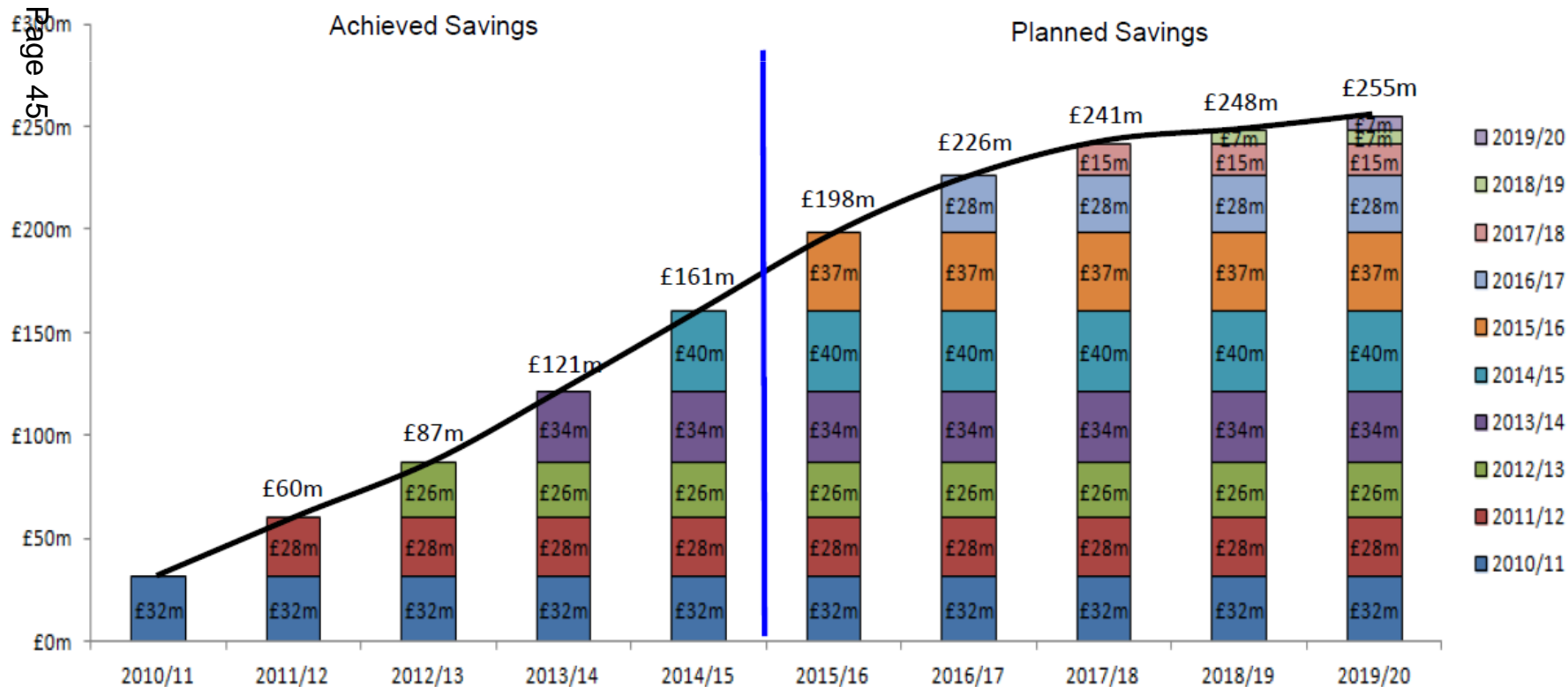
Business intelligence to meet statutory and local reporting requirements; support delivery of change projects across ASC; deliver effective information and advice to all Surrey residents and ensure stakeholder engagement.



Budget and Savings

- The Adult Social Care gross revenue budget for 2015/16 is £428m
- Required Adult Social Care efficiency savings for 2015/16 are £37m
- Planned savings from 2016/17 may change following the Comprehensive Spending Review

ASC Savings Summary 2010-20



If you would like to know more ...

- We can arrange a visit to one of our Operational Teams
- We can provide a 'buddy' in the service you can contact for more information
- Tell us know what areas you are particularly interested in
- Visit : www.surreyinformationpoint.org.uk

Surrey  **nformation Point**

Local information and support for you and your family

